



WINDOW FILM WARRANTY

Introduction

Thank you for choosing **ULTRAFIT Vivid Series** from Inogrow as your personal window film for your automobile. Our #1 goal is to provide the best quality products to our clients and we are working every day to sustain our efforts in achieving this goal. We hope that none of you have to experience any kind of problems that could occur with window films, but in the case of an event where a problem does arise, ULTRAFIT has a plan set in place to take care of our clients. Our 10-year warranty is unlike any other and we believe that customer satisfaction is one of the main benchmarks for success in any business. To avoid any confusion, everything you need to know will be laid out clearly for your convenience. If you have any questions or concerns about our product, please email us at info@ultrafitprotection.com and we will gladly assist you right away. Again, we appreciate your business and will strive to have quality you can trust.

Coverage

The following is a list of defects that are warranted due to manufacture's defect and is non-transferable. These conditions will only be applicable if the products were sold and installed in an appropriate automotive glass surface by an authorized dealer. Our warranty is only provided to independent window film dealers who have purchased the products ULTRAFIT or from an ULTRAFIT distributor.

If a defect or issue is found with the product. Please provide us with evidence that can back up the claim. Inogrow will be exclusively responsible for determining legitimacy of all claims and reserves the right to rebuff claims that does not meet the criteria listed below.

The warranty only covers of the material, and no additional costs.

Included



- Peeling
- Cracking
- Bubbling
- Purpling Issues
- Delamination

Not Included



- Improper Product Care or Maintenance
- Improper Installation
- Product Abuse
- Glass Breakage
- Intentional Damage of any kind



Care Instructions

Like any product, in order to maintain and preserve the condition of your window film to your satisfaction, proper steps and guidelines will go a long way for your window films to be looking at their best potential as time goes by. Listed below are some helpful tips for keeping your window film for sustained quality.

- ✔ After film Installation, wait one week before washing or any type of cleaning to your window film. This will help the adhesive fully bond with the glass for no peeling effects.
- ✔ Always try to use fresh, soft materials to wipe or wash your windows.
- ✔ Do not use any type of solutions that has abrasive materials inside the solution.
- ✔ Avoid using sharp brushes, sponges or any type of material that has an abrasive surface as it could damage the surface of the film.
- ✔ Normal, Every-day cleaning solutions can be used to clean the windows without any problems.