

WINDSHIELD PROTECTION FILM

ULTRAFIT

WinCrest EVO

- **LIMITED WARRANTY**

WinCrest EVO

6 months or 10,000km (6,200 miles)

This Limited Warranty is valid from the date of original installation.
Reinstallation or replacement does not extend, restart or reset the original warranty period.

- **INTRODUCTION**

Thank you for choosing ULTRAFIT WinCrest EVO Windshield Protection Film from ULTRAFIT to protect your automobile.

With ULTRAFIT WinCrest EVO, you will be getting top-notch features that have been tested and proven in the field.

Please go over the entire Warranty carefully to understand your coverage as well as your rights and duties as a customer in respect to the Warranty.

If you have any questions or concerns about our product, please email us at info@ultrafitprotection.com and we will gladly assist you right away.

ULTRAFIT WinCrest EVO's Warranty is non-transferable and will only cover films that are purchased directly from ULTRAFIT or an authorized distributor/dealer.

Authorized ULTRAFIT installers can be found at:

https://www.ultrafitprotection.com/en/etc/installer_locator.php

Some installers may offer additional warranties or remedies beyond the Limited Warranty provided by ULTRAFIT on their own behalf. Such additional warranties or remedies are the sole responsibility of the installer, and ULTRAFIT is not liable for or bound by any extended or modified warranties offered independently by installers.

- **CLAIM FILING PROCEDURE**

To file a warranty claim, the customer must first contact the authorized ULTRAFIT installer responsible for installing the Windshield Protection Film.

Claims are processed through ULTRAFITCare. ULTRAFITCare is our online system developed specifically to handle warranty follow-up and claims. Claims must be filed within 15 days of noticing the defect to ensure the Warranty remains valid.

- **A/S HANDLING STANDARDS**

If the product is deemed to be defective, ULTRAFIT will replace the defective film by sending the replacement film to the installer. You must contact the dealer first before replacing the product — any reinstallation or replacement made without prior approval will not be covered under the Warranty.

All claims will be reviewed comprehensively in accordance with ULTRAFIT quality standards.

Physical inspection, photographs, proof of purchase, installation records, product details, maintenance records, or additional documentation may be required if necessary.

Compensation under this Warranty is limited to the product film only. Labor, removal, reinstallation, transportation, indirect damages, consequential damages, and other costs are not covered unless otherwise required by applicable law.

- **COVERAGE**

This Limited Warranty covers the product for a period of 6 months or 10,000km (6,200 miles) from the date of original installation, whichever comes first.

This Limited Warranty is non-transferable and will only be available to the original client who purchased the product. ULTRAFIT will be exclusively responsible for determining legitimacy of all claims and reserves the right to rebuff claims that do not meet the criteria listed below.

• INCLUDED

- ✓ **Discoloration** : The film is discolored, altering the color of the windshield and affecting clarity and visibility. This includes yellowing.
- ✓ **Staining** : The film arrives with marks of foreign substances or residues that do not come off prior to the installation.
- ✓ **Cracking** : The film has rips or holes that are noticeably affecting its overall performance.
- ✓ **Bubbling** : The film has air bubbles or pinholes.
- ✓ **Delamination** : The film's layers are coming off.
- ✓ **Improper Film Securing** : In cases where tunneling occurs due to improper film securing, or indentation marks are found upon receipt of the film.
* Upon receipt, the film must be inspected to verify its condition.
If any issues are identified, the point of purchase must be contacted immediately.
- ✓ **Peeling** : Lifting or separation of the film from the surface, which may occur at the edges, corners, or across the film. This results in a visible gap or detachment between the film and the windshield.

• NOT INCLUDED

- ✗ **Improper installation or installation by a non-certified installer.**
- ✗ **Unreasonable or unintended use of the product.**
- ✗ **Non-compliance with the Company's guide or instructions.**
- ✗ **Damage to the vehicle or windshield caused by the removal of the Windshield Protection Film.**
- ✗ **Accidents, collisions.**
- ✗ **Customer Damage** : Pressure washer accidents, damage from strong solvents or chemicals, manually peeling or scratching the film, intentional damage.
- ✗ **Other Parties** : Any damage caused by third parties, intentional or not.
- ✗ **Contamination** : Damage caused by water spots, mineral deposits, hard water staining, and other environmental causes that occurs during normal use after the installation is not considered a product defect and is excluded from warranty coverage.
- ✗ **Normal Wear and Tear** : In cases where damage is caused by impacts from gravel, stones, or other road debris, or where normal wear and performance deterioration occur due to environmental conditions, driving conditions, and maintenance practices.
* The condition and service life of the film may vary depending on the user's operating environment.
- ✗ **Glass Breakage.**

• LEGAL COMPLIANCE

It is the vehicle owner's responsibility to verify whether the installation of Windshield Protection Film is legally permitted. ULTRAFIT is not responsible for any issues resulting from an illegal installation, and the Warranty will be void in such cases.

• LIMITATIONS

No agent, representative, installer, dealer or employee has the authority to alter, extend, modify, or increase the obligations or limitations of this Limited Warranty.

Do not drive your vehicle if the Windshield Protection Film impairs your line of sight or visibility or affects your ability to drive in any way due to discoloration, cracks, bubbling or peeling. Driving your vehicle under these conditions may cause serious injury and/or damage to yourself and to others on the road.

We hereby disclaim liability for damages or injuries caused by use of your vehicle under these conditions. Upon discovery of such conditions, the product should be removed immediately.

• CARE INSTRUCTIONS

To help maintain your film in the best possible condition, please follow these care guidelines:

- Avoid washing the vehicle or exposing the film to water for the first 72 hours after installation to allow the adhesive to fully cure.
- Hand wash only using a mild automotive soap and a soft microfiber cloth. Avoid automatic car washes, brushes, and abrasive cleaning materials.
- Do not use pressure washers, ammonia-based cleaners, or solvent-based chemicals. Use only film-safe cleaning products.



ISO 9001:2015



ISO 14001:2015

