

PAINT PROTECTION FILM

ULTRAFIT XP SERIES

- **LIMITED WARRANTY**

CLEAR PPF	STYLE PPF	HEADLIGHT PPF
10 Years	10 Years	7 Years

*For installations in coastal environments, the warranty period is reduced by 20%.

This Limited Warranty is valid from the date of original installation.
Reinstallation or replacement does not extend, restart or reset the original warranty period.

- **INTRODUCTION**

Thank you for choosing ULTRAFIT XP Series from ULTRAFIT as your vehicle's Paint Protection Film. With ULTRAFIT XP Series, you will be getting top-notch features that have been tested and proven in the field.

Please go over the entire Warranty carefully to understand your coverage as well as your rights and duties as a customer in respect to the Warranty. If you have any questions or concerns about our product, please email us at info@ultrafitprotection.com and we will gladly assist you right away.

ULTRAFIT XP Series' Warranty is non-transferable and will only cover films that are purchased directly from ULTRAFIT or an authorized distributor/dealer.

Authorized ULTRAFIT installers can be found at:

https://www.ultrafitprotection.com/en/etc/installer_locator.php

Some installers may offer additional warranties or remedies beyond the Limited Warranty provided by ULTRAFIT on their own behalf. Such additional warranties or remedies are the sole responsibility of the installer, and ULTRAFIT is not liable for or bound by any extended or modified warranties offered independently by installers.

- **CLAIM FILING PROCEDURE**

To file a warranty claim, the customer must first contact the authorized ULTRAFIT installer responsible for installing the Paint Protection Film.

Claims are processed through ULTRAFITCare. ULTRAFITCare is our online system developed specifically to handle warranty follow-up and claims. Claims must be filed within 15 days of noticing the defect to ensure the Warranty remains valid.

- **A/S HANDLING STANDARDS**

All claims will be reviewed comprehensively in accordance with ULTRAFIT quality standards.

Physical inspection, photographs, proof of purchase, installation records, product details, maintenance records, or additional documentation may be required if necessary.

Compensation under this Warranty is limited to the product film only. Labor, removal, reinstallation, transportation, indirect damages, consequential damages, and other costs are not covered unless otherwise required by applicable law.

- **COVERAGE**

The Warranty applies to products that have been professionally installed, stored and handled following ULTRAFIT's recommendations. It is imperative that any defects or issues on the film are discovered pre-installation. It is the installer's responsibility to inspect the film thoroughly and if any manufacturing defect is detected, not to install it. ULTRAFIT will be exclusively responsible for determining legitimacy of all claims and reserves the right to rebuff claims that do not meet the criteria listed below.

- **COLOR & PATTERN PAINT PROTECTION FILM CONDITIONS**

Due to the manufacturing characteristics of colored and patterned Paint Protection Films, slight variations in color, shade, pattern, or finish may occur between different production batches. Such variations are considered normal and shall not be deemed a product defect or grounds for warranty claims.

If replacement is required due to damage, product information can be verified through ULTRAFITCare (ULTRAFIT Online Warranty System). By registering the Lot Number at the time of installation, replacement material from the same production batch can be provided, ensuring color and pattern consistency.

*ULTRAFITCare: ultrafitcare.com (Desktop / Mobile)

• INCLUDED

- ✓ **Discoloration** : The film is discolored, altering the color of the vehicle.
- ✓ **Staining** : The film arrives with marks of foreign substances or residues that do not come off prior to the installation.
- ✓ **Cracking** : The film has rips or holes that are noticeably affecting its overall performance.
- ✓ **Bubbling** : The film has air bubbles or pinholes.
- ✓ **Delamination** : The film's layers are coming off.
- ✓ **Improper Film Securing** : In cases where tunneling occurs due to improper film securing, or indentation marks are found upon receipt of the film.
* Upon receipt, the film must be inspected to verify its condition.
If any issues are identified, the point of purchase must be contacted immediately.
- ✓ **Peeling** : Lifting or separation of the film from the surface, which may occur at the edges, corners, or across the film. This results in a visible gap or detachment between the film and the paint.

• NOT INCLUDED

- ✗ **Improper installation or installation by a non-certified installer.**
- ✗ **Unreasonable or unintended use of the product.**
- ✗ **Non-compliance with the Company's guide or instructions.**
- ✗ **Damage to the paint or finish of a vehicle caused by the removal of the Paint Protection Film.**
- ✗ **Accidents, collisions.**
- ✗ **Customer Damage** : Pressure washer accidents, damage from strong solvents or chemicals, manually peeling or scratching the film, intentional damage.
- ✗ **Other Parties** : Any damage caused by third parties, intentional or not.
- ✗ **Contamination** : Damage caused by water spots, mineral deposits, hard water staining, and other environmental causes that occurs during normal use after the installation is not considered a product defect and is excluded from warranty coverage.
- ✗ **Normal Wear and Tear** : In cases where damage is caused by impacts from gravel, stones, or other road debris, or where normal wear and performance deterioration occur due to environmental conditions, driving conditions, and maintenance practices.
* The condition and service life of the film may vary depending on the user's operating environment.
- ✗ **PPF Headlight** : In cases where the film is affecting the performance of the built-in sensors.

► Note

- Should you find a defect with the film, please file a claim on ULTRAFITCare (ultrafitcare.com).
- We will proceed with an inspection and determine whether or not the defect is covered, according to this Warranty's terms.

• LEGAL COMPLIANCE

It is the vehicle owner's responsibility to verify whether the installation of Paint Protection Film is legally permitted. ULTRAFIT is not responsible for any issues resulting from an illegal installation, and the Warranty will be void in such cases.

• LIMITATIONS

No agent, representative, installer, dealer or employee has the authority to alter, extend, modify, or increase the obligations or limitations of this Limited Warranty.

• CARE INSTRUCTIONS

Most issues that arise after installation can all be prevented with proper care of your automobile. As long as the care recommendations are followed, you will be able to maintain your Paint Protection Film in great condition.

- After film installation, wait one week before washing or waxing your automobile to help ensure proper adhesion build of the film has been achieved.
- Use waxes that do not contain dyes, abrasive polishes or rubbing compounds.
- Regularly wash your car to get rid of any foreign substances (bug splatter, bird droppings) and dust to prevent staining.



ISO 9001:2015



ISO 14001:2015

